

Southwark's Primary and Community Care Strategy

Health and Well Being Board meeting, October 2013



Content:

Why we need a strategy for primary and community care
How we have developed the strategy
Our strategic objectives and priorities
What this means for the future shape of services in the borough



Why we need a strategy: Clinical Commissioning Group

Changes to commissioning structures

CCGs responsible for improving health outcomes, with specific responsibility for primary care quality

CCG's leading the transformation agenda at local level

Strong primary and community care services fundamental to service transformation, supporting care out of hospital and better patient outcomes

The strategy describes how the CCG will carry out its responsibilities in the new NHS

Drivers for change:



- Primary and community care services are under pressure (increasing demand and financial constraints)
- Variability in quality and outcomes
- Need for a financially sustainable local health service
- Support better integration of services

Southwark Clinical Commissioning Group

Other strategies:

Linked to other work in and outside of Southwark:

- CCG Integrated Plan (to be refreshed for 2014/2015 2018/2019)
- South East London Community Based Care Strategy
- Southwark's Health and Wellbeing Strategy
- Consultation on services in the Dulwich Area
- National publications from King's Fund, Nuffield Trust, RCGP (2022), Londonwide LMCs
- Southwark and Lambeth Integrated Care (SLIC)



How we developed our strategy:



- Primary and Community Care Strategy Steering Group (GP leads, NHS England, Healthwatch, LMC)
- An open engagement event for patients, the public and key stakeholders
- Engagement with practices though locality meetings and key documents shared via weekly communications and CCG website, and event for member practices
- Discussion at locality Patient Participation Groups and EPEC
- Discussions with key partners including Local Authority, SLIC, LMC, Community Services
- Discussions at Governing Body workshop and Commissioning Strategy group

How we developed our strategy:



Engagement with Southwark GP practices:

Discussion of benchmarking review findings and emerging priorities for the strategy at all locality meetings in March/April

Outline of strategy and proposals for locality working shared with practices at July and August locality meetings and feedback incorporated in draft strategy

Draft strategy circulated to all member practices

Draft strategy discussed at practice meeting on 5th September, and discussion around key issues (locality development and integration)



Key feedback:

Acceptance of the rationale for change
Locality networks of care supported
Organisational development welcomed, strong
preference for dedicated staff resources to support this
Recognition of workforce constraints and the need to
develop a new workforce including more skill mixing,
requires training and development support
Premises strategy needs careful development and
funding

Renegotiation of the community contract important to support the aims of the strategy and improve working between primary and community care services

NHS Southwark Clinical Commissioning Group

Key findings:

Benchmarking review:

- •Wide variability between practices in patient outcomes, not explained by demographic variation
- •Snap shot of capacity and demand demonstrated sufficient total capacity but this is not reflected in patient experience of accessing GPs. There is imbalance across days of week and different practices
- •Inequitable distribution of 'extended services' across the borough (e.g. LES uptake, integrated care, physiotherapy)
- Areas of outcomes and performance significantly below national average

Immunisations and screening, LTC management, early identification of cancer, mental health reviews, delivery of NHS vascular health checks

- Community Services productivity and quality is also variable
- Consistent with what we know from the Southwark Joint Strategic Needs Assessment

Our plans for improvement: Strategic priorities

NHS
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From the benchmarking review and our engagement with practices, patients and other stakeholders we have identified four strategic priorities which address the drivers for change.

Reducing variation

Improving access

Integration and better care co-ordination

Extending the range of services available in the community

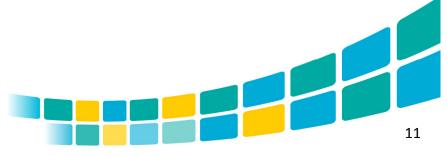
Our plans for improvement: Southwark Clinical Commissioning Group

The draft strategy outlines proposed actions to make progress against our four priorities.

Developing services in localities, serving local populations and supporting deeper integration is at the heart of our vision

Primary and Community care services are at the core of a population health approach, working with other agencies to address health improvement and health inequalities

Community hubs serving local populations, including integrated services



How do we make this happen?



Clinical Commissioning Group

Organisational change and development Programme of development for locality working

Working at scale – to share resources and work cost effectively

Develop a range of staff to reduce pressure on GPs and be most productive

Commission extended services across localities

Community hubs at the centre of localities

Key questions for the Health and Wellbeing Clinical Commissioning Group **Board:**

Southwark

How does this strategy support the aims of the Health and Wellbeing strategy?

How can locality based services help us to deliver better outcomes for Southwark residents?

How do locality based primary and community care services support the further integration of services in the borough?